

RESORT GROUP BOOKS SIX DEGREES FOR BACKUP SOLUTIONS

Client Profile: Company D is the world's largest timeshare development business, with over \$1 billion in combined annual vacation ownership interest revenues and more than 600,000 owners, 10,000 units and 110 resorts.

Business Challenge: Company D's NetBackup implementation was suffering from poor performance. Part of the problem lay in the inefficient methods the group employed to backup their Oracle databases. Consequently, Company D was missing backup windows due to increasing competition for backup resources.

Solution: Six Degrees conducted a configuration and performance review. After this analysis of the company's existing backup infrastructure, a tuning and optimization plan was implemented that resulted in an immediate 800% improvement in backup performance. Next, Six Degrees initiated the implementation of the NetBackup Oracle agents resulting in a more efficient backup process and reduced database downtime. Finally, we developed test and document procedures for NetBackup master/media server recovery and disaster recovery of a mission critical database application.