

TIMESHARE COMPANY TAKES A PERMANENT VACATION FROM BACKUP WORRIES

Client Profile: Company A is the third largest vacation ownership company in the world. They provide timeshare and vacation packages to domestic and international destinations for thousands of owners and customers around the globe.

Business Challenge: An ever-increasing flow of data, coupled with slow system performance was causing backup time to extend well into business hours. Consequently, the Company A system remained unavailable for critical sales, marketing and operational functions until backup was completed.

Solution: Six Degrees performed an end-to-end (client → network → backup server → tape device) performance analysis of Company A's backup environment. They recommended network changes that eliminated bottlenecks, reorganized backup schedules and improved the flow of data and the tuning of Company A's NetBackup software for tape devices. Once implemented, backup performance increased by 150% and freed up enough backup resources to perform off-site tape duplications, which was not being done due to time constraints.